

Northeast Building Products Corporation

Entry Door Warranty

Lifetime Limited Warranty

Northeast Building Products Corporation ("NBP") warrants its Entry Doors ("Product") to be free from defects in material and workmanship as a direct result of the manufacturing process which significantly impair operation and usage as specified below. Upon determining that the Product does not conform to the warranties herein, at its exclusive option, NBP will provide necessary replacement component(s) or Product. No labor or installation is included and such labor and/or installation shall be the exclusive responsibility of the retailer or purchaser. NBP reserves the right to discontinue or make changes in any of its Products at any time without notice to the consumer or anyone else. If the part or component originally installed is not available, NBP shall have the right to substitute a part or component that, in NBP's sole discretion, is of equal quality or value.

This Lifetime Door Warranty is made only to the original consumer purchaser of this Product at the address and date recorded on the Lifetime Limited Warranty Certificate of Registration for as long as they own and reside in their single family home ("LIFETIME"). In order to qualify for the benefits under and thereby validate this warranty, the original purchaser homeowner must fully complete the attached certificate of registration and mail it to Northeast Building Products Corp, 4280 Aramingo Avenue, Philadelphia, PA 19124 within thirty (30) days from date of installation.

Note: Different warranty periods apply to this warranty. Please read this document closely. All warranties assume normal and reasonable use of installed Product or components.

NBP Entry Doors carry a LIFETIME warranty not to rust, shrink, swell, warp, or split under normal usage. The door will be replaced at no charge for material, if upon inspection by our company representative, it appears that these conditions have impaired operation and usage and were not caused, in whole or part, by abuse, negligent care, improper installation or forced entry.

The paint or stain finish, frame, hinges, threshold, door trim and magnetic weather stripping are warranted for a period of five (5) years from date of installation. Dark colored glass trim is not warranted when the NBP Entry Door is used in conjunction with a storm door. The space between the two doors, when subjected to direct sunlight or extreme heat, becomes a solar heated chamber. The excessive temperatures may cause dark colored glass trim to distort or melt. NBP recommends light colored trim on doors that are used with a storm door.

Glass: The Clear/Low E Insulated Glass units are LIFETIME warranted against condensation within the insulated unit due to seal failure.

The Decorative Leaded Glass units are warranted against condensation within the unit due to seal failure and glass defects for a period of ten (10) years from date of installation. GLASS BREAKAGE IS NOT COVERED UNDER THIS WARRANTY.

Our Kwikset Signature Series Hardware under normal usage is warranted LIFETIME against mechanical failure and has a ten (10) year finish warranty from date of installation. Other hardware is warranted for one (1) year from date of installation. Electronic Products have a one (1) year warranty from date of installation.

This Limited Lifetime Warranty does not provide for replacement materials due to conditions caused, in whole or in part, by improper installation or installation in an un-workmanlike manner, misuse, abuse, fire, flood, extreme weather, or other acts of God, atmospheric pollutants, building settlement or structural failure of walls; nor does it apply to paint, enamel, varnish, or other harmful compounds that are not applied by NBP, or any other cause beyond the control of NBP. Installation shall be in accordance with ASTM E 2112-07 (www.astm.org) or InstallationMasters™ (www.installationmastersusa.com).

Installation, removal, painting, repair, adjustment, tampering, or re-installation of any Product or components by other than the original contractor who installed your Product eliminates any and all warranty remedies available under this warranty, and NBP expressly disclaims liability for any costs, defects, or damages relating to such actions.

The natural aging of parts subject to friction or the elements shall not constitute a failure nor require response under this warranty. Minor color or textural variations from lot-to-lot of Product are not Product defects.

Labor, inspection and/or transportation costs are not included and NBP will not be responsible for any costs incurred in the removal, replacement, installation or reinstallation of any Product and/or component parts. If the retailer is unable to service the Product and service is agreed to by NBP, charges to consumer will apply, and advance payment may be required. The consumer's charge, if any, will be based on all non-warranty materials received plus labor and mileage charges, at prevailing rates. GLASS BREAKAGE and DENTS ARE NOT COVERED under any circumstances after the Products leave NBP's shipping platform if not delivered by NBP, or after Product leaves NBP's truck if delivered by NBP.

Note: Condensation on the Product is the natural result of the level of moisture in the air and does not indicate a defective Product or faulty installation. Additional information is available upon request.

NBP is not responsible for any loss or damage caused by or related to the presence of condensation or the presence of any form of fungus or mold or their remediation, whether or not related to condensation, the installation or performance of any door.

Where the structure in which the Product is installed is not a single family residence owned and occupied by the purchaser, or is owned by a public or private corporation, for profit or non-profit, an unincorporated association or other legal entity of any type recognized by law, a church, school, a governmental or public authority, the time periods stated in this warranty shall be limited as follows: Entry Door Slab-5 years, Door Frame and Frame Components-1 year, Paint and Stain Finishes-1 year, Hardware-1 year, Internal Mini Blinds-1 year, all from date of installation.

Note: NBP shall not be liable for permit, local building code or particular building requirements.

Note: Product performance specifications and certification results are derived from industry standard tests and related mandatory requirements. To maintain consistency, NBP manufactures Products for sale utilizing the same processes and materials that are used in fabrication of a Product for testing. A range of tolerance is inherent in manufacturing processes and some variance may exist among individual Product performance values.

IMPORTANT LIMITATIONS: EXCLUSIVE REMEDY

NBP MAKES NO OTHER WARRANTY OR PRODUCT COMMITMENT EXCEPT AS STATED ABOVE. This warranty is not assignable outside its stated terms.

IN NO EVENT SHALL NBP BEAR ANY RESPONSIBILITY UNLESS IT RECEIVES PROPER NOTICE UNDER THIS WARRANTY AND AN OPPORTUNITY TO PERFORM. NBP'S OBLIGATION SHALL NEVER EXCEED PROVIDING WITHOUT CHARGE A REPLACEMENT FOR OR THE LAST MANUFACTURED COST OF ANY PART OR PARTS OF DOORS THAT DO NOT COMPLY WITH THE TERMS OF THIS WARRANTY.

THE OBLIGATIONS AND LIABILITIES OF NBP UNDER THIS LIMITED WARRANTY ARE EXCLUSIVE AND IN LIEU OF ALL OTHER OBLIGATIONS OR LIABILITIES INCLUDING, WITHOUT LIMITATION, IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS, NEGLIGENCE AND LIABILITY FOR DAMAGES, WHETHER GENERAL OR SPECIFIC, DIRECT OR INDIRECT, CONSEQUENTIAL OR INCIDENTAL, EXEMPLARY OR OTHERWISE.

SOME STATES DO NOT PERMIT ANY LIMITATION ON THE LENGTH OF AN IMPLIED WARRANTY, THEREFORE THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. SOME STATES DO NOT ALLOW EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, THEREFORE SOME OR ALL OF THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU.

No agent, employee, or representative of NBP has any authority to bind NBP to any affirmation, representation, or warranty concerning NBP Products or parts, except as stated herein. State laws vary and in the event any provision of this warranty is unenforceable then all remaining provisions shall be enforced.

This warranty extends to the original consumer purchaser and to no other person or entity whatsoever. The warranty may not be transferred or assigned. NBP makes no warranty with respect to any Products for which complete payment has not been received or any installation outside of the United States.

THIS WARRANTY PROVIDES THE PURCHASER SPECIFIC LEGAL RIGHTS. THE PURCHASER MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

Obtaining Warranty Performance by NBP

Contact the contractor who installed the NBP Product for inspection. If that contractor or inspecting party determines a condition falls within this warranty, he will contact NBP. Any claim must be received by NBP in writing during the period of ownership/occupancy, within the applicable warranty period and the notice must be accompanied by homeowner's proof of purchase of NBP Entry Doors, date of installation, contractor's name and address and the date the condition was discovered. If the contractor is not available write certified mail/return receipt requested to NBP, 4280 Aramingo Ave., Philadelphia, PA 19124.