Manufacturer’s Warranty

SL-2700
Northeast Building Products Corporation
Vinyl Windows

Lifeline Limited Homeowner Warranty Coverage

Vinyl Frames - Lifetime Limited
Insulated Glass Unit - Limited Lifetime
Mechanisms - Lifetime Limited

NORTHEAST BUILDING PRODUCTS CORPORATION (“NBP”) makes this warranty, for the durations stated, to the original consumer purchaser (“Original Owner”) of NBP vinyl windows (“Product”) for as long as he/she owns and resides in the single family home where the NBP windows were originally installed, i.e. “Lifetime” and the next homeowner (“Subsequent Owner”), under the following terms and conditions.

Note: Different warranty periods apply to this warranty. Please read this document closely. All warranties assume normal and reasonable usage of the Product.

Pursuant to all stated terms, upon proper notice under a validated warranty NBP shall make available, without charge, a replacement part or parts sufficient to correct the following:

Vinyl Window Frames - chipping, cracking, peeling or blistering under normal use. (Coated or painted window frames are warranted for ten (10) years from the date of installation against the coating cracking, peeling, delaminating, blistering or flaking)

Mechanisms/Hardware - failure under normal use; Includes all moving parts such as rollers, balances, operating mechanisms, locks, ventilation latches, tilt mechanisms, weather stripping, screens, screen frames and lift rails, etc. to be free from manufacturing defects.

Note: Insect screens are intended to provide reasonable insect control and are not intended to provide security or the exclusion of objects or persons from the interior or fall prevention to the exterior.

Insulated Glass Unit - material obstruction of vision from film formation on glass caused by moisture or dust within the insulated glass unit as a result of any leaking or nontypical phenomenon.

Note: Glass irregularities which do not exceed NBP standards or ASTM C1035-06 do not constitute a defect. Pressure cracks in insulated glass units will be covered and if found to be defective the glass unit will be replaced with no Product charge to the consumer.

Balcony and Bow windows require critical structural support. For windows projecting six (6) inches or more beyond the outside wall, kneewalls or braces or brace support is required. Installation instructions are available from Installation Masters™.

If any component or Product is no longer available from NBP, at NBP’s sole option, it may substitute any parts or components of equal or greater quality and value or tender to the owner the last NBP manufactured cost for the item in full compliance with its warranty obligation.

The natural aging of parts subject to friction or the elements shall not constitute a failure nor require response under this warranty. Bay and Bow Windows may contain laminated wooden components which must be promptly sealed and the entire unit must be sealed within 10 days of installation. Wooden components and vinyl board perimeter components may require painting as they contain natural oils which do not constitute defects. With these conditions met, NBP warrants for three (3) years from date of installation that it will supply replacement components in the event of significant degradation or warping under normal usage.

IMPORTANT LIMITATIONS: EXCLUSIVE REMEDY

NBP MAKES NO OTHER WARRANTY OR PRODUCT COMMITMENT EXCEPT AS STATED ABOVE. This warranty is not assignable outside its stated terms.

NBP is not responsible for any costs incurred in performing replacements under this warranty, including but not limited to, costs relating to inspection, transportation, removal, installation or reinstallation of any window, window part or parts. Retailer may be responsible for labor charges related to re-installation. Any service calls for repair or adjustment outside of the warranty period will result in a service charge to consumer and advance payment may be required.

In NO EVENT SHALL NBP BEAR ANY RESPONSIBILITY UNLESS IT RECEIVES PROPER NOTICE UNDER THIS WARRANTY AND AN OPPORTUNITY TO PERFORM. NBP'S OBLIGATION SHALL NEVER EXCEED THE SEEDED AMOUNT OF THE REPLACEMENT OR THE LAST MANUFACTURED COST OF ANY PART OR PARTS OF WINDOWS THAT DO NOT COMPLY WITH THE TERMS OF THIS WARRANTY.

NBP is not responsible for any loss or damage caused by or related to the presence of condensation or the presence of any form of fungus or mold or their remediation, whether or not related to condensation, the installation or performance of any replacement window.

NBP makes no warranty with respect to any window which has been subject to improper handling, misuse, neglect, abuse, lack of or improper maintenance, accident, acts of God, fire, flood, or atmospheric contaminants. NBP makes no warranty with respect to any Product for which complete payment has not been received or any installation outside of the United States.

NBP makes no warranty with respect to Product: improperly handled or installed, damaged subsequent to manufacture; subjected to stress from application of heat causing excessive temperature differentials; subjected to pressure applied to the unit by adjacent construction or inadequate preparation due to alteration or movement of fenestration framing.

Upon completion, removal, painting, repair, adjustment, tampering, or re-installation of any Product or components or by other than the original contractor who installed your Product eliminates any and all warranty remedies available under this warranty, and NBP expressly disclaims liability for any costs, defects, or damages relating to such actions.

THE OBLIGATIONS AND LIABILITIES OF NBP UNDER THIS LIMITED WARRANTY ARE EXCLUSIVE AND IN LIEU OF ALL OTHER OBLIGATIONS OR LIABILITIES INCLUDING, WITHOUT LIMITATION, IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS, NEGLIGENCE AND LIABILITY FOR DAMAGES, WHETHER GENERAL OR SPECIFIC, DIRECT OR INDIRECT, CONSEQUENTIAL OR INCIDENTAL, EXEMPLARY OR OTHERWISE.

SOME STATES DO NOT PERMIT ANY LIMITATION ON THE LENGTH OF AN IMPLIED WARRANTY, THEREFORE THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. SOME STATES DO NOT ALLOW EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, THEREFORE SOME OR ALL OF THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU.

NBP shall not be liable for permit, local building code or particular building requirements.

NOTE: Product performance specifications and certification results are derived from industry standard tests and related mandatory requirements. To maintain consistency, NBP manufactures Products for sale utilizing the same processes and materials that are used in fabrication of Product for testing. A range of tolerance is inherent in manufacturing processes and some variance may exist among individual Product performance values. NBP does not warrant specific argon or krypton gas fill or retention levels beyond sample compliance with referenced certification criteria. Foam enhancement does not require that all frame cavities be filled and voids may exist in filled cavities. THIS WARRANTY PROVIDES THE PURCHASER SPECIFIC LEGAL RIGHTS. THE PURCHASER MAY HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

No agent, employee, or representative of NBP has any authority to bind NBP to any affirmation, representation, or warranty concerning NBP Products or parts, except as stated herein. State laws vary and in the event any provision of this warranty is unenforceable then all remaining provisions shall be enforced.

Obtaining Warranty Performance by NBP - Contact the contractor who installed the NBP Product for inspection. If that contractor or inspecting party determines a condition falls within this warranty, he will contact NBP. Any claim must be received by NBP in writing during the period of ownership/occupancy, within the applicable warranty period and the notice must be accompanied by homeowner's proof of purchase of NBP Vinyl Replacement Windows, date of installation, contractor's name and address and the date the condition was discovered. If the contractor is not available write certified mail/return receipt requested to NBP, 4280 Aramingo Ave., Philadelphia, PA 19124.

Follow: NBP Care and Cleaning Instructions & General Information for upkeep of NBP Products.

LABOR WARRANTY

POWER HOME REMODELING GROUP
LIMITED LIFETIME WORKSHOPSHIP AND SERVICING WARRANTY

THIS IS A LABOR WARRANTY PROVIDED BY POWER HOME REMODELING GROUP (“PHRG”) TO YOU, THE ORIGINAL CONSUMER PURCHASER, AND CONSUMER OR MANUFACTURER.

PLEASE CONSULT YOUR PRODUCT AND MANUFACTURER WARRANTIES FOR FURTHER COVERAGE. WARRANTIES ARE AVAILABLE FOR INSPECTION PRIOR TO SIGNING OF THE SALE AGREEMENT OR PURCHASE ORDER.

REPLACEMENT WINDOWS Workmanship Warranty

PHRG will perform all work in a professional manner using high quality materials and supplies, and in conformance with applicable building code standards. PHRG warrants to the Owner that window installation work performed by PHRG will be free of defects due to workmanship for as long as Owner lives in the residence where the windows have been installed, subject to the other terms and conditions contained in this document. PHRG will also provide free labor to correct any valid warranty claims related to Product defects for as long as Owner lives in the residence where the windows were installed. Please take steps to properly ventilate areas where new window Products are installed for at least 48 hours after installation to avoid possible sensitization to caulking odors.

How To Obtain Warranty Service

To submit a claim, a copy of this warranty and a copy of the Owner’s sales agreement or purchase order must be submitted in writing by registered mail to PHRG at: 2501 Seaport Dr., Suite B110, Chester PA, 19013 with a brief explanation of the stated claim. You may also contact PHRG at 888-REMODEL to request warranty servicing.

Claims must be submitted to PHRG promptly after discovery of the claimed defect. PHRG will then schedule an appointment to inspect the warranty claim within a reasonable period of time after having received the claim. If after inspection, PHRG determines that a valid claim exists under the warranty, PHRG will perform, at their expense, any required reinstallation of any PHRG Products or components by other than PHRG voids any warranties within this document, and PHRG expressly disclaims any liability for any costs, defects, or damages related to Product defects for as long as Owner lives in the residence where the windows were installed.

What is Not Covered

These warranties are granted by PHRG to the Owner only and no other persons, including but not limited to, persons who were not the original consumer purchaser, or who are not covered by these warranties. All warranties terminate immediately upon the transfer of home ownership. Interior and exterior caulking and related work are not covered by these warranties. All warranties are non-transferable. Any reinstallation of any PHRG Products or components by other than PHRG voids any warranties within this document, and PHRG expressly disclaims any liability for any costs, defects, or damages related to Product defects for as long as Owner lives in the residence where the windows were installed.

Remedies and Rights

There are no warranties, express or implied, made by PHRG. No employee, representative, agent, nor any other person, has authority to assume or incur on behalf of PHRG any obligation, liability, or responsibility in place of or in addition to these warranties. IN NO EVENT SHALL THE DURATION OF ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE BE LONGER THAN THE DURATION OF OWNERSHIP OR OCCUPATION BY THE ORIGINAL OWNER OF THE HOME ON WHICH PHRG PRODUCT IS INSTALLED. EXCEPT FOR THE WARRANTY PROVIDED HEREIN PHRG MAKES NO WARRANTY OF ANY KIND, EXPRESS, IMPLIED OR STATUTORY, INCLUDING, WITHOUT LIMITATION, ANY WARRANTY OF NONINFRINGEMENT, MERCHANTABILITY, OR FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT SHALL PHRG BE LIABLE FOR ANY LOSS OR DAMAGE CAUSED BY OR RELATED TO THE DEFECTIVE PRODUCT, WHETHER INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND FOR THE BREACH OF ANY EXPRESS OR IMPLIED WARRANTY OF PHRG PRODUCT OR SERVICES. SOME STATES DO NOT ALLOW EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, AND THEREFORE THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY. THESE WARRANTIES PROVIDE SPECIFIC LEGAL RIGHTS, AND YOU MAY HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.
**Power Home Remodeling Group / SL2700**

**Window/Door Care and Cleaning Instructions & Warranty Information**

**Window Frame Cleaning**
- Cleaning windows means more than just clearing the glass. There are some helpful tips for cleaning your window and frame effectively without damaging them:
  - Make sure to vacuum any dirt from the sill and frame before washing.
  - Use a mixture of mild dish soap and water. Use a cloth or sponge to clean the windows. Avoid using excessive amounts of soap, as this can leave streaks.
  - Rinse thoroughly with water and make sure to dry it completely.
  - Avoid using abrasive cleaning agents or any material that might scratch the glass.

**Glass Care**
- Glass care today has never been more important. Installing new or heat-resistant glass requires proper maintenance to ensure complete effectiveness:
  - Clean glass with a mixture of mild dish soap and water. Rinse thoroughly with water and make sure to dry it completely.
  - Avoid using abrasive cleaning agents or any material that might scratch the glass.
  - Avoid using excessive amounts of soap, as this can leave streaks.

**Entry Door Cleaning**
- Care and Maintenance:
  - Doors should be cleaned periodically with either soapy water or dishwashing soap and water.
  - Avoid using harsh chemicals or any material that might scratch the wood or other materials used in the construction of the door.

**Continuous Smooth Operation**
- To ensure that your windows continue to open, close, lock and unlock easily, follow these simple guidelines:
  - Moving parts in hardware components and tracks should be lubricated periodically according to the manufacturer's maintenance instructions. If you are located in a salt-free environment, this can mean:
    - Check weather stripping around all operable windows periodically. If it is too tight, it may be necessary to adjust the weather stripping to ensure smooth operation.
  - Check the condition of the weather stripping around all operable windows periodically. If it is too tight, it may be necessary to adjust the weather stripping to ensure smooth operation.

**Care Instruction**
- Check the window annually and control outside and inside as needed.

**Condensation and Mold**
- Window condensation can be a natural occurrence and may be a sign that too much moisture is present and could cause structural disintegration and the potential for mold growth.
- Condensation on the inside of a window is a result of higher air moisture content, which can cause damage to the window frame if the moisture levels are sustained inside walls or ceilings. Mold, mildew, and moisture may result.
- Make sure to check all seals for smooth operation.

**Operating/Cleaning a Double Hung Window**
- Follow these steps to operate and clean your double hung window:
  1. Unlock the window latch at the center of the window. If there are two latches, unlock both.
  2. Always use the proper method to raise or lower sashes.
  3. Make sure the lower sash is not too low before you attempt to lift it.
  4. Hold sash firmly with both hands.

**Operating/Cleaning a Slider Window**
- Follow these steps to operate and clean your slider window:
  1. Unlock the window sash lock.

**Warranty Label**
- **Product Information**
  - Color of Product: White
  - Type of Product: Power Home Remodeling Group
  - Sliding Window/Door

**SL2700 Window/Door Care and Cleaning Instructions & Warranty Information**

**Power Home Remodeling Group**

**Operating/Cleaning a Casement Window**
- Follow these steps to operate and clean your casement window:
  1. Turn screen sash up to open to allow screen to be easily removed.
  2. Unlock the window at the locking mechanism located on the bottom of the casement sash. Move the handle to allow the sash to be opened.
  3. Unlock the handle by lifting the handle up.

**Operating/Cleaning a Casement Window**
- Follow these steps to operate and clean your casement window:
  1. Turn screen sash up to open to allow screen to be easily removed.
  2. Unlock the window at the locking mechanism located on the bottom of the casement sash. Move the handle to allow the sash to be opened.
  3. Unlock the handle by lifting the handle up.

**Operating/Cleaning a Casement Window**
- Follow these steps to operate and clean your casement window:
  1. Turn screen sash up to open to allow screen to be easily removed.
  2. Unlock the window at the locking mechanism located on the bottom of the casement sash. Move the handle to allow the sash to be opened.
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**Operating/Cleaning a Casement Window**
- Follow these steps to operate and clean your casement window:
  1. Turn screen sash up to open to allow screen to be easily removed.
  2. Unlock the window at the locking mechanism located on the bottom of the casement sash. Move the handle to allow the sash to be opened.
  3. Unlock the handle by lifting the handle up.
POWER HOME REMODELING GROUP

INSTRUCTIONS & WARRANTY INFORMATION

WARRANTY LABEL

• Please do NOT remove this sticker. This sticker contains very important information necessary for your warranty to be valid. If you have any questions or problems with the warranty, please contact the warranty department at the number listed on the back of this page.

PRODUCTS

Model No.

SL2700

INNOVATIVE SOLUTIONS
come from the
innovative minds
at POWER HOME REMODELING GROUP

ENTRY DOOR CLEANING

Care and Maintenance
Doors should be cleaned periodically with warm water and a mild soap, and a soft brush, or a mixture of warm water and a mild detergent. Avoid using any abrasive materials.

Screen Cleaning

• Use a vacuum to clean the screen before cleaning the window. Avoid using any harsh chemicals or abrasives.

CONTINUOUS SMOOTH OPERATION

To ensure that your windows continue to open, close, lock, and unlock easily, follow these simple steps:

• Make sure the hardware components are in good condition and work smoothly.

CARE INSTRUCTION

• Check the windows periodically to make sure they are in good condition.

CONDENSATION AND MOLD

Window condensation can be a natural occurrence and may be a sign that too much moisture is present and could cause structural deterioration and the potential of mold growth.

Conventional windows are designed to allow condensation to occur. The amount of condensation that occurs depends on the temperature and humidity levels inside and outside the home. Proper ventilation can help reduce the amount of condensation that occurs.

• Make sure the windows are properly sealed to prevent air movement.

OUTDOOR CONDITIONS: Under some conditions, condensation may occur on the exterior glass surface of a window. These conditions are more likely to occur on low-e, low-iron, or argon-filled windows with high SHGC and U-values. Condensation can also occur if the indoor temperature is too high or too low relative to the outdoor conditions.

• Keep the window in good condition and ensure proper sealing to prevent air movement.

• Please check the windows periodically to make sure they are in good condition.

To learn more about condensation and mold, visit www.nbpcorporation.com.